



Warranty Certificate

Givat manufacturing company guarantees that the FibraIzol® NG non-combustible windproof membrane will keep its functions for 50 years of operation in the structures of ventilated facades.



The membranes are developed and made by Givat, a Russia-based manufacturing company. They are produced from raw materials of high technical qualities to reduce the possibility of tearing during installation works.

The production is based on European chemical components only; they keep their properties and qualities, when exposed to negative environmental factors and UV radiation, and have proved their reliability over many years of their use worldwide. WARRANTY CERTIFICATE * for your guidance



FibraIzol® NG
non-flammable membrane

1. GENERAL PROVISIONS

- 1.1 The warranty shall be deemed valid from the date specified in the documents confirming the purchase of the FibraIzol® NG non-combustible membrane.
- 1.2 The warranty shall apply exclusively to material damage resulting from manufacturing defects.
- 1.3 Installation of membranes with obvious defects shall be avoided.

2. WARRANTY CASE

- 2.1 A violation of the operational functions of the material resulting from a manufacturing defect shall constitute a warranty case.
- 2.2 Visual differences (i. e. differences in color) shall not be covered with the warranty.

3. WARRANTY TERMS

- 3.1 Before the expiration of the warranty period, the following shall be kept:
- documents confirming the purchase of the membrane;
 - construction log or photo/video report on the accepted works with dates indicated;
 - labels with batch number and membrane production date;
 - instructions according to which the membrane was mounted;
 - this warranty certificate.
- 3.2 The membrane must be installed in accordance with the manufacturer's guides valid at the time of purchase.
- 3.3 Installation of external cladding (facade coating) must be completed within 6 months from the date when the membrane was installed. The stages of installation must be recorded in the construction log or a photo/video report on the accepted works with dates indicated must be kept.
- 3.4 If any membrane defect is revealed, the buyer shall inform the manufacturer in writing about the defect, describe the detected defect, and attach copies of the documents specified in cl. 3.1 of this warranty certificate. An appeal to a dealer shall not be considered an official appeal to a membrane manufacturer.
- 3.5 In the event of a written appeal to the manufacturer, the buyer of the membrane shall provide the manufacturer's representatives with an access to the relevant object in order to inspect the membrane prior to any repair.
- 3.6 The warranty shall be provided subject to a preliminary pre-trial claim procedure for considering the buyer's appeal.

4. WARRANTY OBLIGATIONS

- 4.1 Within 15 working days after receiving a written request, the manufacturer shall check the circumstances by:





- examining the copies of documents provided by the buyer (cl. 3.1)
 - if necessary, representatives of the membrane manufacturer conduct a visit to the construction site in order to inspect the membrane, structure, draw up an object inspection report, take samples of the membrane to check its operational functions (the samples shall be tested in the manufacturer's laboratory).
- 4.2. If the manufacturer confirms the warranty case (cl. 2) occurred, the manufacturer shall compensate the buyer for the commensurate cost of the membrane within 30 working days from the moment the manufacturer confirms the warranty case. The amount of compensation cannot exceed the amount paid by the buyer for the membrane.
- 4.3 The manufacturer shall be entitled to refuse to fulfill the warranty obligations in case of non-compliance with the terms of the warranty (cl. 3).
- 4.4 The manufacturer shall not reimburse the costs of delivery, dismantling, installation and repair, as well as indirect damage resulting from a membrane defect, with the exception of the cases provided for by the current legislation.

5. WARRANTY SHALL NOT COVER:

- 5.1 Damage caused by improper transportation and storage of the membrane.
- 5.2 Damage caused by non-compliance with the manufacturer's installation instructions valid at the time of purchase of the membrane (installation instructions are included with each membrane roll).
- 5.3 Damage resulting from non-compliance with cl. 3.3 of this warranty certificate.
- 5.4 Damage resulting from the use of the membrane for other purposes.
- 5.5 Damage resulting from errors in design, construction, as well as any errors occurred during installation, repair or operation of the membrane.
- 5.6 Damage resulting from non-compliance with applicable building codes and regulations.
- 5.7 Damage resulting from exposure to chemicals or abnormal mechanical stress.
- 5.8 Damage caused by exposure to animals (birds included).
- 5.9 Damage caused by force majeure circumstances, natural disasters, and weather anomalies.

